

**CASEWORK STATISTICS 2012-13: OWA Occupational Health & Safety Reprisals Program**

| SERVICE                          | Apr       | May       | Jun       | Jul       | Aug       | Sep       | Oct       | Nov       | Dec       | Jan       | Feb       | Mar       | Q1         | Q2         | Q3         | Q4        | Mid Year   | Yr to Date |
|----------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|------------|------------|-----------|------------|------------|
| <b>SUMMARY ADVICE</b>            |           |           |           |           |           |           |           |           |           |           |           |           |            |            |            |           |            |            |
| Forward to Intake                | 35        | 35        | 29        | 32        | 20        | 23        | 30        | 27        | 24        | 36        | 21        | 10        | 99         | 75         | 81         | 67        | 174        | 322        |
| Referral                         | 12        | 19        | 5         | 16        | 6         | 12        | 34        | 11        | 14        | 1         | 5         | 4         | 36         | 34         | 59         | 10        | 70         | 139        |
| Info                             | 2         | 0         | 1         | 2         | 1         | 0         | 1         | 5         | 1         | 1         | 1         | 0         | 3          | 3          | 7          | 2         | 6          | 15         |
| No Further Contact               | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 2         | 5         | 0         | 0         | 2         | 0          | 0          | 7          | 2         | 0          | 9          |
| Withdraw Service                 | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0         | 0          | 0          |
| <b>Total</b>                     | <b>49</b> | <b>54</b> | <b>35</b> | <b>50</b> | <b>27</b> | <b>35</b> | <b>65</b> | <b>45</b> | <b>44</b> | <b>38</b> | <b>27</b> | <b>16</b> | <b>138</b> | <b>112</b> | <b>154</b> | <b>81</b> | <b>250</b> | <b>485</b> |
| <b>INTAKE</b>                    |           |           |           |           |           |           |           |           |           |           |           |           |            |            |            |           |            |            |
| Advice                           | 9         | 8         | 12        | 15        | 9         | 11        | 6         | 7         | 7         | 16        | 7         | 4         | 29         | 35         | 20         | 27        | 64         | 111        |
| Forward to Case Review           | 9         | 12        | 11        | 5         | 5         | 8         | 3         | 6         | 5         | 11        | 5         | 6         | 32         | 18         | 14         | 22        | 50         | 86         |
| Referral                         | 14        | 12        | 8         | 5         | 2         | 6         | 8         | 13        | 7         | 2         | 8         | 5         | 34         | 13         | 28         | 15        | 47         | 90         |
| No Further Contact               | 0         | 1         | 3         | 2         | 3         | 3         | 4         | 6         | 1         | 4         | 1         | 3         | 4          | 8          | 11         | 8         | 12         | 31         |
| Withdraw Service                 | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0         | 0          | 0          |
| <b>Total</b>                     | <b>32</b> | <b>33</b> | <b>34</b> | <b>27</b> | <b>19</b> | <b>28</b> | <b>21</b> | <b>32</b> | <b>20</b> | <b>33</b> | <b>21</b> | <b>18</b> | <b>99</b>  | <b>74</b>  | <b>73</b>  | <b>72</b> | <b>173</b> | <b>318</b> |
| <b>CASE REVIEW</b>               |           |           |           |           |           |           |           |           |           |           |           |           |            |            |            |           |            |            |
| No Offer to Represent            | 1         | 7         | 7         | 1         | 1         | 0         | 4         | 3         | 2         | 2         | 2         | 2         | 15         | 2          | 9          | 6         | 17         | 32         |
| Offer to Represent               | 6         | 4         | 4         | 5         | 4         | 10        | 3         | 5         | 3         | 6         | 4         | 5         | 14         | 19         | 11         | 15        | 33         | 59         |
| No Further Contact               | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 2         | 1         | 0         | 0         | 0          | 0          | 2          | 1         | 0          | 3          |
| Withdraw Service                 | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0         | 0          | 0          |
| <b>Total</b>                     | <b>7</b>  | <b>11</b> | <b>11</b> | <b>6</b>  | <b>5</b>  | <b>10</b> | <b>7</b>  | <b>8</b>  | <b>7</b>  | <b>9</b>  | <b>6</b>  | <b>7</b>  | <b>29</b>  | <b>21</b>  | <b>22</b>  | <b>22</b> | <b>50</b>  | <b>94</b>  |
| <b>REPRESENTATION ACTIVITIES</b> |           |           |           |           |           |           |           |           |           |           |           |           |            |            |            |           |            |            |
| Application                      | 0         | 5         | 2         | 5         | 2         | 3         | 1         | 3         | 3         | 2         | 3         | 1         | 7          | 10         | 7          | 6         | 17         | 30         |
| Early Dispute Resolution         | 0         | 1         | 0         | 0         | 2         | 3         | 1         | 0         | 0         | 0         | 1         | 4         | 1          | 5          | 1          | 5         | 6          | 12         |
| Mediation                        | 1         | 1         | 3         | 3         | 1         | 5         | 8         | 0         | 3         | 6         | 5         | 4         | 5          | 9          | 11         | 15        | 14         | 40         |
| Interim Decision                 | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0         | 0          | 0          | 0          | 1         | 0          | 1          |
| Hearing                          | 1         | 0         | 0         | 1         | 1         | 0         | 1         | 0         | 0         | 0         | 1         | 0         | 1          | 2          | 1          | 1         | 3          | 5          |
| Consultation                     | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0          | 0          | 0          | 1         | 0          | 1          |
| <b>Total</b>                     | <b>2</b>  | <b>7</b>  | <b>5</b>  | <b>9</b>  | <b>6</b>  | <b>11</b> | <b>11</b> | <b>3</b>  | <b>6</b>  | <b>9</b>  | <b>11</b> | <b>9</b>  | <b>14</b>  | <b>26</b>  | <b>20</b>  | <b>29</b> | <b>40</b>  | <b>89</b>  |
| <b>REPRESENTATION OUTCOMES</b>   |           |           |           |           |           |           |           |           |           |           |           |           |            |            |            |           |            |            |
| Settlement                       | 0         | 0         | 4         | 2         | 5         | 5         | 7         | 0         | 2         | 5         | 7         | 9         | 4          | 12         | 9          | 21        | 16         | 46         |
| Final Decision - Positive        | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0         | 0          | 0          |
| Final Decision - Negative        | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0         | 0          | 0          |
| Withdrawal of Application        | 0         | 1         | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1          | 1          | 0          | 0         | 2          | 2          |
| No Further Contact               | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0          | 0          | 0          | 0         | 0          | 0          |
| Withdraw Service                 | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 4         | 0         | 0         | 0          | 0          | 0          | 4         | 0          | 4          |
| <b>Total</b>                     | <b>0</b>  | <b>1</b>  | <b>4</b>  | <b>2</b>  | <b>6</b>  | <b>5</b>  | <b>7</b>  | <b>0</b>  | <b>2</b>  | <b>9</b>  | <b>7</b>  | <b>9</b>  | <b>5</b>   | <b>13</b>  | <b>9</b>   | <b>25</b> | <b>18</b>  | <b>52</b>  |