

CASEWORK STATISTICS 2013-14: OWA Occupational Health & Safety Reprisals Program

SERVICE	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Q1	Q2	Q3	Q4	Mid Year	Year End
NEW REQUEST																		
New Requests Received	64	77	60	90	67	69	79	62	37	89	92	108	201	226	178	289	427	894
SUMMARY ADVICE																		
Forward to Intake	21	26	20	17	24	23	26	24	12	27	21	23	67	64	62	71	131	264
Referral	17	23	21	15	25	21	20	21	7	45	33	57	61	61	48	135	122	305
Info	3	13	17	10	15	12	15	12	9	12	17	20	33	37	36	49	70	155
No Further Contact	0	4	9	7	7	5	8	5	5	13	19	16	13	19	18	48	32	98
Withdraw Service	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1
Total	41	66	68	49	71	61	69	62	35	97	90	116	175	181	166	303	356	825
INTAKE																		
Advice	5	5	9	4	5	7	7	4	1	4	2	5	19	16	12	11	35	58
Offer to Represent	8	11	13	13	5	6	14	6	3	7	8	8	32	24	23	23	56	102
Referral	6	9	4	10	10	6	12	9	5	8	6	5	19	26	26	19	45	90
No Further Contact	0	3	2	0	2	4	2	1	2	0	1	2	5	6	5	3	11	19
Withdraw Service	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	19	28	28	27	22	23	35	20	11	19	17	20	75	72	66	56	147	269
REPRESENTATION ACTIVITIES																		
Application	3	3	9	7	4	6	4	5	6	5	6	8	15	17	15	19	32	66
Early Dispute Resolution	1	1	2	2	4	0	1	1	4	2	1	0	4	6	6	3	10	19
Mediation	4	2	4	4	6	5	6	3	4	5	6	4	10	15	13	15	25	53
Interim Decision	0	1	0	1	1	2	2	0	2	0	0	0	1	4	4	0	5	9
Hearing	0	0	2	0	2	2	1	1	1	1	1	1	2	4	3	3	6	12
Consultation	2	0	0	1	0	1	0	0	0	0	0	0	2	2	0	0	4	4
Total	10	7	17	15	17	16	14	10	17	13	14	13	34	48	41	40	82	163
REPRESENTATION OUTCOMES																		
Settlement	3	3	3	5	11	2	6	7	7	10	5	5	9	18	20	20	27	67
Final Decision - Positive	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1
Final Decision - Negative	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdrawal of Application	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	1	1
No Further Contact	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	1	1
Withdraw Service	0	0	0	0	0	0	1	1	0	0	0	0	0	0	2	0	0	2
Total	3	3	3	5	12	3	7	8	7	10	6	5	9	20	22	21	29	72