

## CASEWORK STATISTICS 2014-15: OWA Occupational Health & Safety Reprisals Program

SERVICE	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Q1	Q2	Q3	Q4	Mid Year	Year End
<b>NEW REQUEST</b>																		
New Requests Received	102	96	100	100	75	75	84	94	106	108	97	100	298	250	284	305	548	1137
<b>SUMMARY ADVICE</b>																		
Forward to Intake	17	18	27	19	20	20	21	17	20	26	19	22	62	59	58	67	121	246
Referral	39	44	45	35	32	25	38	33	40	51	39	30	128	92	111	120	220	451
Info	10	25	14	26	22	12	22	13	27	15	14	13	49	60	62	42	109	213
No Further Contact	12	19	16	17	10	14	8	10	28	19	9	10	47	41	46	38	88	172
Withdraw Service	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>78</b>	<b>106</b>	<b>102</b>	<b>97</b>	<b>84</b>	<b>71</b>	<b>89</b>	<b>73</b>	<b>115</b>	<b>111</b>	<b>81</b>	<b>75</b>	<b>286</b>	<b>252</b>	<b>277</b>	<b>267</b>	<b>538</b>	<b>1082</b>
<b>INTAKE</b>																		
Advice	3	3	5	7	4	5	5	4	9	10	6	8	11	16	18	24	27	69
Offer to Represent	5	10	16	6	3	5	8	9	7	4	7	3	31	14	24	14	45	83
Referral	11	4	4	5	6	8	6	7	10	5	8	6	19	19	23	19	38	80
No Further Contact	1	2	1	0	2	0	0	1	1	0	2	2	4	2	2	4	6	12
Withdraw Service	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	2	2
<b>Total</b>	<b>22</b>	<b>19</b>	<b>26</b>	<b>18</b>	<b>15</b>	<b>18</b>	<b>19</b>	<b>21</b>	<b>27</b>	<b>19</b>	<b>23</b>	<b>19</b>	<b>67</b>	<b>51</b>	<b>67</b>	<b>61</b>	<b>118</b>	<b>246</b>
<b>REPRESENTATION ACTIVITIES</b>																		
Application	4	5	9	9	5	6	5	6	4	3	6	9	18	20	15	18	38	71
Early Dispute Resolution	2	5	6	3	1	2	2	2	3	0	2	3	13	6	7	5	19	31
Mediation	6	2	2	4	7	6	7	5	5	5	2	4	10	17	17	11	27	55
Interim Decision	0	0	1	0	1	0	0	1	0	1	0	0	1	1	1	1	2	4
Hearing	0	0	0	0	0	0	2	0	1	0	0	0	0	0	3	0	0	3
Consultation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>12</b>	<b>12</b>	<b>18</b>	<b>16</b>	<b>14</b>	<b>14</b>	<b>16</b>	<b>14</b>	<b>13</b>	<b>9</b>	<b>10</b>	<b>16</b>	<b>42</b>	<b>44</b>	<b>43</b>	<b>35</b>	<b>86</b>	<b>164</b>
<b>REPRESENTATION OUTCOMES</b>																		
Settlement	10	6	7	4	8	7	10	8	6	5	3	7	23	19	24	15	42	81
Final Decision - Positive	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Final Decision - Negative	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1
Withdrawal of Application	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1
No Further Contact	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdraw Service	2	0	0	1	1	0	1	0	1	0	0	1	2	2	2	1	4	7
<b>Total</b>	<b>12</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>9</b>	<b>7</b>	<b>11</b>	<b>8</b>	<b>7</b>	<b>5</b>	<b>5</b>	<b>8</b>	<b>25</b>	<b>21</b>	<b>26</b>	<b>18</b>	<b>46</b>	<b>90</b>