

**OWA Occupational Health and Safety Reprisals Program
Casework Statistics Report**

For fiscal year ending
March 31, 2018

Service	Monthly												Quarterly				Mid Year	Annl. (YTD)
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Q1	Q2	Q3	Q4		
New requests																		
New Requests Received	86	112	81	59	69	52	51	90	78	101	66	119	279	180	219	286	459	964
Summary Advice																		
Forward to Intake	33	23	25	12	26	19	15	33	21	22	20	22	81	57	69	64	138	271
% Forward to intake	37%	20%	37%	19%	38%	32%	20%	41%	31%	26%	27%	19%	30%	30%	31%	23%	30%	28%
Referral	36	56	31	22	22	22	16	35	29	36	30	47	123	66	80	113	189	382
Info	18	29	11	28	21	19	27	13	11	22	24	23	58	68	51	69	126	246
No Further Contact	2	8	0	1	0	0	16	0	6	5	1	23	10	1	22	29	11	62
Withdraw Service	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total summary advice	89	116	67	63	69	60	74	81	67	85	75	115	272	192	222	275	464	961
Intake																		
Advice	6	10	9	9	9	5	5	10	11	3	5	10	25	23	26	18	48	92
Offer to Represent	8	5	10	10	10	7	6	3	10	9	8	8	23	27	19	25	50	94
% Offer to rep	38%	20%	38%	32%	34%	33%	30%	15%	33%	41%	30%	35%	32%	33%	27%	35%	33%	32%
Referral	7	9	6	11	9	7	9	6	9	10	13	4	22	27	24	27	49	100
No Further Contact	0	1	1	1	1	2	0	1	0	0	1	1	2	4	1	2	6	9
Withdraw Service	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total intake	21	25	26	31	29	21	20	20	30	22	27	23	72	81	70	72	153	295
Representation Activities																		
Application	7	7	6	9	4	7	10	7	6	5	6	4	20	20	23	15	40	78
Early Dispute Resolution	2	6	4	1	2	3	2	3	4	5	5	1	12	6	9	11	18	38
Mediation	3	3	6	3	6	5	5	3	1	3	5	4	12	14	9	12	26	47
Interim Decision	0	3	0	1	1	2	1	1	0	1	0	0	3	4	2	1	7	10
Hearing	0	1	0	0	0	0	0	0	1	0	0	0	1	0	1	0	1	2
Consultation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total rep activities	12	20	16	14	13	17	18	14	12	14	16	9	48	44	44	39	92	175
Representation Outcomes																		
Settlement	5	9	9	4	9	5	7	6	4	6	7	3	23	18	17	16	41	74
% Settlement	100%	90%	90%	100%	82%	100%	100%	75%	100%	100%	100%	100%	92%	90%	89%	100%	91%	93%
Final Decision - Positive	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Final Decision - Negative	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdrawal of Application	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
No Further Contact	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdraw Service	0	1	1	0	2	0	0	2	0	0	0	0	2	2	2	0	4	6
Total rep outcomes	5	10	10	4	11	5	7	8	4	6	7	3	25	20	19	16	45	80