

Office of the Worker Adviser

Provincial Decision Report

Printed by: LANGEVINC

From Date: 01-apr-2021 To: 30-jun-2021

Decisions by Level and Office (part 1)

	WSIB								WSIAT				WSIB+WSIAT			
	OP(EDR)		ADR		HR		Post-OP		ADR		HR		EDR+ADR		TOTAL	
	No.	%	No.	%	No.	%	No.	ADR%	No.	%	No.	%	No.	%	No.	%
DOWNSVIEW	19	43	14	32	3	7	17	82	2	5	6	14	35	80	44	100
HAMILTON	22	49	11	24	5	11	16	69	5	11	2	4	38	84	45	100
LONDON	41	59	9	13	4	6	13	69	7	10	8	12	57	83	69	100
MISSISSAUGA	11	48	4	17	5	22	9	44	0	0	3	13	15	65	23	100
OTTAWA	12	43	8	29	0	0	8	100	2	7	6	21	22	79	28	100
SAULT STE MARIE	9	64	0	0	1	7	1	0	2	14	2	14	11	79	14	100
SCARBOROUGH	6	60	0	0	1	10	1	0	3	30	0	0	9	90	10	100
ST CATHARINES	7	70	0	0	1	10	1	0	0	0	2	20	7	70	10	100
SUDBURY	7	32	8	36	0	0	8	100	0	0	7	32	15	68	22	100
THUNDER BAY	1	33	1	33	0	0	1	100	0	0	1	33	2	67	3	100
TIMMINS	10	71	2	14	0	0	2	100	0	0	2	14	12	86	14	100
TORONTO	4	36	2	18	1	9	3	67	2	18	2	18	8	73	11	100
WATERLOO	37	54	20	29	1	1	21	95	9	13	1	1	66	97	68	100
WINDSOR	22	71	5	16	0	0	5	100	1	3	3	10	28	90	31	100
OWA	208	53	84	21	22	6	106	79	33	8	45	11	325	83	392	100

Office of the Worker Adviser

Provincial Decision Report

Printed by: LANGEVINC

From Date: 01-apr-2021 To: 30-jun-2021

Issues by Issue Group and Office

	----- IENT -----																						OFFICE TOTAL									
	ACCI		DISA		OCC		OENT 1		OENT 2		SUP		PI		HC		RTW		TL		LEG		BEN		EARN		SIP		MISC		No. %	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
DOWNSVIEW	1	1	2	3	0	0	5	7	2	3	0	0	19	28	1	1	8	12	2	3	7	10	17	25	0	0	1	1	3	4	68	10
HAMILTON	4	5	6	8	0	0	6	8	1	1	0	0	16	20	11	14	5	6	2	3	2	3	17	21	2	3	0	0	8	10	80	12
LONDON	10	8	12	9	2	2	9	7	12	9	0	0	16	12	15	12	15	12	1	1	2	2	33	26	1	1	0	0	1	1	129	19
MISSISSAUGA	2	5	0	0	0	0	4	10	3	7	0	0	6	15	1	2	8	20	0	0	6	15	10	24	1	2	0	0	0	0	41	6
OTTAWA	1	2	1	2	1	2	6	14	6	14	0	0	4	9	4	9	2	5	5	11	3	7	10	23	1	2	0	0	0	0	44	7
SAULT STE MARIE	0	0	2	9	0	0	0	0	6	27	0	0	3	14	3	14	3	14	0	0	0	0	4	18	0	0	0	0	1	5	22	3
SCARBOROUGH	0	0	0	0	2	13	2	13	1	7	0	0	3	20	0	0	1	7	0	0	0	0	3	20	0	0	1	7	2	13	15	2
ST CATHARINES	0	0	2	11	0	0	2	11	2	11	0	0	6	33	0	0	2	11	0	0	0	0	4	22	0	0	0	0	0	0	18	3
SUDBURY	3	7	2	5	2	5	4	10	4	10	1	2	3	7	5	12	2	5	2	5	1	2	8	19	0	0	0	0	5	12	42	6
THUNDER BAY	0	0	0	0	0	0	0	0	0	0	1	13	1	13	1	13	3	38	0	0	0	0	2	25	0	0	0	0	0	0	8	1
TIMMINS	0	0	0	0	0	0	1	6	1	6	0	0	8	47	2	12	2	12	1	6	0	0	1	6	0	0	0	0	1	6	17	3
TORONTO	0	0	0	0	3	16	0	0	2	11	0	0	3	16	2	11	4	21	1	5	0	0	4	21	0	0	0	0	0	0	19	3
WATERLOO	7	6	7	6	5	4	7	6	5	4	0	0	24	21	5	4	8	7	4	3	6	5	34	29	0	0	2	2	3	3	117	17
WINDSOR	3	6	1	2	1	2	1	2	5	10	0	0	10	20	5	10	12	24	0	0	0	0	12	24	0	0	0	0	1	2	51	8
OWA	31	5	35	5	16	2	47	7	50	7	2	0	122	18	55	8	75	11	18	3	27	4	159	24	5	1	4	1	25	4	671	100

Only the Issues that are Allowed, Allowed In Part, or Denied are counted in this report.

% = (No. / OFFICE TOTAL) x 100

OENT 1 includes the CPDE, PSYE, MSTR, SURE issues. OENT 2 includes the EXPE, SEQE issues.

OFFICE TOTAL % = (OFFICE TOTAL / OWA OFFICE TOTAL) x 100

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Issue Outcomes by Level and Office (part 1)

	WSIB												WSIAT												WSIB+WSIAT																															
	OP(EDR)				ADR				HR				Post-OP				ADR				HR				ADR+HR				TOTAL																											
	A	P	D	Tot	A%	P%	D%	A	P	D	Tot	A%	P%	D%	A	P	D	Tot	A%	P%	D%	A	P	D	Tot	A%	P%	D%	A	P	D	Tot	A%	P%	D%	A	P	D	Tot	A%	P%	D%														
DOWNSVIEW	12	3	9	24	50	13	38	4	0	13	17	24	0	76	2	1	5	8	25	13	63	6	1	18	25	24	4	72	1	0	1	2	50	0	50	4	2	11	17	24	12	65	5	2	12	19	26	11	63	23	6	39	68	34	9	57
HAMILTON	17	1	22	40	43	3	55	7	0	14	21	33	0	67	3	1	5	9	33	11	56	10	1	19	30	33	3	63	6	0	1	7	86	0	14	1	0	2	3	33	0	67	7	0	3	10	70	0	30	34	2	44	80	43	3	55
LONDON	36	2	31	69	52	3	45	2	7	10	19	11	37	53	3	0	7	10	30	0	70	5	7	17	29	17	24	59	7	0	2	9	78	0	22	12	1	9	22	55	5	41	19	1	11	31	61	3	35	60	10	59	129	47	8	46
MISSISSAUGA	6	0	11	17	35	0	65	1	0	5	6	17	0	83	2	1	4	7	29	14	57	3	1	9	13	23	8	69	0	0	0	0	0	0	0	7	2	2	11	64	18	18	7	2	2	11	64	18	18	16	3	22	41	39	7	54
OTTAWA	4	3	10	17	24	18	59	2	0	11	13	15	0	85	0	0	0	0	0	0	0	2	0	11	13	15	0	85	2	0	0	2	100	0	0	6	1	5	12	50	8	42	8	1	5	14	57	7	36	14	4	26	44	32	9	59
SAULT STE MARIE	7	0	6	13	54	0	46	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0	0	6	100	0	0	0	3	0	3	0	100	0	6	3	0	9	67	33	0	13	3	6	22	59	14	27
SCARBOROUGH	4	0	4	8	50	0	50	0	0	0	0	0	0	0	4	0	0	4	100	0	0	4	0	0	4	100	0	0	3	0	0	3	100	0	0	0	0	0	0	0	0	0	3	0	0	3	100	0	0	11	0	4	15	73	0	27
ST CATHARINES	11	0	2	13	85	0	15	0	0	0	0	0	0	0	0	0	1	1	0	0	100	0	0	1	1	0	0	100	0	0	0	0	0	0	0	4	0	0	4	100	0	0	4	0	0	4	100	0	0	15	0	3	18	83	0	17
SUDBURY	10	0	5	15	67	0	33	6	1	6	13	46	8	46	0	0	0	0	0	0	0	6	1	6	13	46	8	46	0	0	0	0	0	0	0	5	0	9	14	36	0	64	5	0	9	14	36	0	64	21	1	20	42	50	2	48
THUNDER BAY	1	0	0	1	100	0	0	3	0	0	3	100	0	0	0	0	0	0	0	0	0	3	0	0	3	100	0	0	0	0	0	0	0	0	0	4	0	0	4	100	0	0	4	0	0	4	100	0	0	8	0	0	8	100	0	0
TIMMINS	4	1	7	12	33	8	58	1	1	1	3	33	33	33	0	0	0	0	0	0	0	1	1	1	3	33	33	33	0	0	0	0	0	0	0	1	1	0	2	50	50	0	1	1	0	2	50	50	0	6	3	8	17	35	18	47
TORONTO	6	0	0	6	100	0	0	5	0	1	6	83	0	17	0	1	1	2	0	50	50	5	1	2	8	63	13	25	2	1	0	3	67	33	0	1	0	1	2	50	0	50	3	1	1	5	60	20	20	14	2	3	19	74	11	16
WATERLOO	31	0	21	52	60	0	40	18	1	17	36	50	3	47	1	0	4	5	20	0	80	19	1	21	41	46	2	51	14	1	0	15	93	7	0	7	0	2	9	78	0	22	21	1	2	24	88	4	8	71	2	44	117	61	2	38
WINDSOR	27	2	8	37	73	5	22	3	1	2	6	50	17	33	0	0	0	0	0	0	0	3	1	2	6	50	17	33	2	0	0	2	100	0	0	1	1	4	6	17	17	67	3	1	4	8	38	13	50	33	4	14	51	65	8	27
OWA	176	12	136	324	54	4	42	52	11	80	143	36	8	56	15	4	27	46	33	9	59	67	15	107	189	35	8	57	43	2	4	49	88	4	8	53	11	45	109	49	10	41	96	13	49	158	61	8	31	339	40	292	671	51	6	44

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From Date: 01-apr-2021 To: 30-jun-2021

Issue Outcomes by Issue Group and Office (part 1)

	ACCI				DISA				OCC				OENT 1				OENT 2				SUP											
	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot				
DOWNSVIEW	1	0	0	1	100	0	0	0	0	0	2	2	0	0	0	0	2	0	3	5	40	0	60	0	0	0	2	2	0	0	0	0
HAMILTON	1	0	3	4	25	0	75	2	0	4	6	33	0	0	0	0	1	0	5	6	17	0	83	0	0	0	1	1	0	0	0	0
LONDON	5	0	5	10	50	0	50	7	0	5	12	58	0	0	2	2	5	0	4	9	56	0	44	4	1	7	12	33	8	58	0	0
MISSISSAUGA	2	0	0	2	100	0	0	0	0	0	0	0	0	0	0	0	2	0	2	4	50	0	50	0	0	3	3	0	0	0	0	0
OTTAWA	1	0	0	1	100	0	0	0	0	1	1	0	0	0	1	1	2	0	4	6	33	0	67	0	0	6	6	0	0	0	0	0
SAULT STE MARIE	0	0	0	0	0	0	0	2	0	0	2	100	0	0	0	0	0	0	0	0	0	0	0	2	2	2	6	33	33	33	0	0
SCARBOROUGH	0	0	0	0	0	0	0	0	0	0	1	2	1	0	1	2	1	0	1	2	50	0	50	0	0	1	1	0	0	0	0	0
ST CATHARINES	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	1	0	1	2	50	0	50	2	0	0	2	100	0	0	0	0
SUDBURY	3	0	0	3	100	0	0	2	0	0	2	100	1	0	1	2	1	0	3	4	25	0	75	0	0	4	4	0	0	0	1	1
THUNDER BAY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
TIMMINS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	100	0	0	1	0	0	0	0	0	0
TORONTO	0	0	0	0	0	0	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	2	0	50	50	0
WATERLOO	3	0	4	7	43	0	57	1	0	6	7	14	0	86	3	5	3	0	2	5	60	0	40	5	0	2	7	71	0	29	4	0
WINDSOR	2	1	0	3	67	33	0	0	0	1	1	0	0	100	0	0	0	0	1	1	0	100	0	0	1	1	3	5	20	20	60	
OWA	18	1	12	31	58	3	39	14	0	21	35	40	0	60	8	8	16	50	0	50	20	0	27	47	43	0	57	13	6	31	50	26

Office of the Worker Adviser

Provincial Decision Report

From Date: 01-apr-2021 To: 30-jun-2021

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Issue Outcomes by Issue Group and Office (part 2)

	PI				HC				RTW				TL				LEG				BEN						
	A	P	D	TotA%P%D%	A	P	D	TotA%P%D%	A	P	D	TotA%P%D%	A	P	D	TotA%P%D%	A	P	D	TotA%P%D%	A	P	D	TotA%P%D%	A	P	D
DOWNSVIEW	8	1	10	19 42 5 53	1	0	0	1 100 0 0	1	3	4	8 13 38 50	1	0	1	2 50 0 50	4	0	3	7 57 0 43	5	1	11	17 29 6 65			
HAMILTON	9	0	7	16 56 0 44	5	0	6	11 45 0 55	2	0	3	5 40 0 60	1	0	1	2 50 0 50	2	0	0	2 100 0 0	5	2	10	17 29 12 59			
LONDON	10	1	5	16 63 6 31	7	2	6	15 47 13 40	6	1	8	15 40 7 53	1	0	0	1 100 0 0	1	0	1	2 50 0 50	13	5	15	33 39 15 45			
MISSISSAUGA	3	1	2	6 50 17 33	1	0	0	1 100 0 0	2	1	5	8 25 13 63	0	0	0	0 0 0 0	2	0	4	6 33 0 67	4	1	5	10 40 10 50			
OTTAWA	1	0	3	4 25 0 75	2	1	1	4 50 25 25	2	0	0	2 100 0 0	3	0	2	5 60 0 40	0	0	3	3 0 0 100	3	2	5	10 30 20 50			
SAULT STE MARIE	1	1	1	3 33 33 33	2	0	1	3 67 0 33	3	0	0	3 100 0 0	0	0	0	0 0 0 0	0	0	0	0 0 0 0	2	0	2	4 50 0 50			
SCARBOROUGH	3	0	0	3 100 0 0	0	0	0	0 0 0 0	1	0	0	1 100 0 0	0	0	0	0 0 0 0	0	0	0	0 0 0 0	2	0	1	3 67 0 33			
ST CATHARINES	6	0	0	6 100 0 0	0	0	0	0 0 0 0	2	0	0	2 100 0 0	0	0	0	0 0 0 0	0	0	0	0 0 0 0	4	0	0	4 100 0 0			
SUDBURY	2	1	0	3 67 33 0	4	0	1	5 80 0 20	1	0	1	2 50 0 50	1	0	1	2 50 0 50	1	0	0	1 100 0 0	1	0	7	8 13 0 88			
THUNDER BAY	1	0	0	1 100 0 0	1	0	0	1 100 0 0	3	0	0	3 100 0 0	0	0	0	0 0 0 0	0	0	0	0 0 0 0	2	0	0	2 100 0 0			
TIMMINS	4	1	3	8 50 13 38	0	0	2	2 0 0 100	1	0	1	2 50 0 50	1	0	0	1 100 0 0	0	0	0	0 0 0 0	0	0	1	1 0 0 100			
TORONTO	2	0	1	3 67 0 33	2	0	0	2 100 0 0	3	0	1	4 75 0 25	1	0	0	1 100 0 0	0	0	0	0 0 0 0	3	1	0	4 75 25 0			
WATERLOO	19	1	4	24 79 4 17	2	0	3	5 40 0 60	5	0	3	8 63 0 38	4	0	0	4 100 0 0	3	0	3	6 50 0 50	18	1	15	34 53 3 44			
WINDSOR	8	0	2	10 80 0 20	4	0	1	5 80 0 20	11	1	0	12 92 8 0	0	0	0	0 0 0 0	0	0	0	0 0 0 0	7	1	4	12 58 8 33			
OWA	77	7	38	122 63 6 31	31	3	21	55 56 5 38	43	6	26	75 57 8 35	13	0	5	18 72 0 28	13	0	14	27 48 0 52	69	14	76	159 43 9 48			

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Issue Outcomes by Issue Group and Office (part 3)

	EARN				SIP				MISC				OFFICE TOTAL			
	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot
DOWNSVIEW	0	0	0	0	0	0	1	1	0	1	2	3	23	6	39	68
HAMILTON	1	0	1	2	0	0	0	0	5	0	3	8	34	2	44	80
LONDON	1	0	0	1	0	0	0	0	0	0	1	1	60	10	59	129
MISSISSAUGA	0	0	1	1	0	0	0	0	0	0	0	0	16	3	22	41
OTTAWA	0	1	0	1	0	0	0	0	0	0	0	0	14	4	26	44
SAULT STE MARIE	0	0	0	0	0	0	0	0	1	0	0	1	13	3	6	22
SCARBOROUGH	0	0	0	0	1	0	0	1	2	0	0	2	11	0	4	15
ST CATHARINES	0	0	0	0	0	0	0	0	0	0	0	0	15	0	3	18
SUDBURY	0	0	0	0	0	0	0	0	4	0	1	5	21	1	20	42
THUNDER BAY	0	0	0	0	0	0	0	0	0	0	0	0	8	0	0	8
TIMMINS	0	0	0	0	0	0	0	0	0	1	0	1	6	3	8	17
TORONTO	0	0	0	0	0	0	0	0	0	0	0	0	14	2	3	19
WATERLOO	0	0	0	0	2	0	0	2	2	0	1	3	71	2	44	117
WINDSOR	0	0	0	0	0	0	0	0	0	0	1	1	33	4	14	51
OWA	2	1	2	5	3	0	1	4	14	2	9	25	339	40	292	671

Only the issues that are Allowed (A), Allowed In Part (P), or Denied (D) are counted in this report.
 Employer Appealed issue that is Allowed is counted as Denied. Employer Appealed issue that is Denied is counted as Allowed.
 MISC includes the EMP, GEN groups. OFFICE TOTAL is the total of all issue groups in part 1, part 2, and part 3.

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Decisions by Level and Office (part 2)

	OPCP+RWCP	OCRT	CRTP+CRTF	INQS	FIPA	BREI+OPEI	INSU	non-Comp		OFFICE	
	No.	No.	No.	No.	No.	No.	No.	No.	%	No.	%
DOWNSVIEW	0	0	0	0	0	0	0	0	0	44	11
HAMILTON	0	0	0	0	0	0	0	0	0	45	11
LONDON	0	0	0	0	0	0	0	0	0	69	18
MISSISSAUGA	0	0	0	0	0	0	0	0	0	23	6
OTTAWA	0	0	0	0	0	0	0	0	0	28	7
SAULT STE MARIE	0	0	0	0	0	0	0	0	0	14	4
SCARBOROUGH	0	0	0	0	0	0	0	0	0	10	3
ST CATHARINES	0	0	0	0	0	0	0	0	0	10	3
SUDBURY	0	0	0	0	0	0	0	0	0	22	6
THUNDER BAY	0	0	0	0	0	0	0	0	0	3	1
TIMMINS	0	0	0	0	0	0	0	0	0	14	4
TORONTO	0	0	0	0	0	0	0	0	0	11	3
WATERLOO	0	0	0	0	0	0	0	0	0	68	17
WINDSOR	0	0	0	0	0	0	0	0	0	31	8
OWA	0	0	0	0	0	0	0	0	0	392	100

non-Comp TOTAL is the total of all levels outside the compensation program.

non-Comp TOTAL % = (non-Comp TOTAL / OFFICE TOTAL) x 100

OFFICE TOTAL = WSIB+WSIAT TOTAL + non-Comp TOTAL Note: WSIB+WSIAT TOTAL is on page 1.

OFFICE TOTAL % = (OFFICE TOTAL / OWA TOTAL) x 100

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Issue Outcomes by Level and Office (part 2)

	OPCP+RWCP				OCRT				CRTP+CRTF				INQS				FIPA				BREI+OPEI				INSU				non-Comp TOTAL							OFFICE TOTAL															
	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A	P	D	Tot	A%	P%	D%	A	P	D	Tot	A%	P%	D%									
DOWNSVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	23	6	39	68	34	9	57
HAMILTON	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	34	2	44	80	43	3	55				
LONDON	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	60	10	59	129	47	8	46								
MISSISSAUGA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16	3	22	41	39	7	54								
OTTAWA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	4	26	44	32	9	59								
SAULT STE MARIE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13	3	6	22	59	14	27								
SCARBOROUGH	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11	0	4	15	73	0	27								
ST CATHARINES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15	0	3	18	83	0	17												
SUDBURY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21	1	20	42	50	2	48												
THUNDER BAY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8	0	0	8	100	0	0								
TIMMINS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	3	8	17	35	18	47								
TORONTO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	2	3	19	74	11	16												
WATERLOO	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	71	2	44	117	61	2	38												
WINDSOR	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	33	4	14	51	65	8	27												
OWA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	339	40	292	671	51	6	44												

Only the issues that are Allowed (A), Allowed In Part (P), or Denied (D) are counted in this report.

Employer Appealed issue that is Allowed is counted as Denied. Employer Appealed issue that is Denied is counted as Allowed.

non-Comp TOTAL is the total of all levels outside the compensation program. OFFICE TOTAL = WSIB+WSIAT TOTAL + non-Comp TOTAL Note: WSIB+WSIAT TOTAL is on page 3.