

**OWA Occupational Health and Safety Reprisals Program
Casework Statistics Report**

For fiscal year ending
March 31, 2017

Service	Monthly												Quarterly				Mid Year	Annl. (YTD)
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Q1	Q2	Q3	Q4		
New requests																		
New Requests Received	89	50	78	111	127	109	103	107	79	97	82	113	217	347	289	292	564	1145
Summary Advice																		
Forward to Intake	25	15	13	13	18	25	20	19	24	14	19	31	53	56	63	64	109	236
Referral	20	6	23	19	39	42	45	47	38	44	47	50	49	100	130	141	149	420
Info	9	11	16	18	24	18	3	42	32	27	4	38	36	60	77	69	96	242
No Further Contact	8	16	2	42	60	32	0	20	5	10	19	9	26	134	25	38	160	223
Withdraw Service	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total summary advice	62	48	54	92	141	117	68	128	99	95	89	128	164	350	295	312	514	1121
Intake																		
Advice	7	6	2	3	6	4	9	8	6	4	6	9	15	13	23	19	28	70
Offer to Represent	7	8	1	5	6	3	10	6	5	9	4	11	16	14	21	24	30	75
Referral	8	6	5	5	12	4	11	11	10	6	4	7	19	21	32	17	40	89
No Further Contact	0	2	2	0	1	0	0	0	0	0	0	0	4	1	0	0	5	5
Withdraw Service	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total intake	22	22	10	13	25	11	30	25	21	19	14	27	54	49	76	60	103	239
Representation Activities																		
Application	5	6	6	6	5	2	1	4	2	8	6	5	17	13	7	19	30	56
Early Dispute Resolution	2	1	3	2	5	3	1	0	1	1	3	1	6	10	2	5	16	23
Mediation	3	5	4	3	4	1	5	2	0	4	3	6	12	8	7	13	20	40
Interim Decision	1	1	0	3	0	0	0	1	0	1	0	1	2	3	1	2	5	8
Hearing	1	0	0	1	0	0	0	2	0	0	0	0	1	1	2	0	2	4
Consultation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total rep activities	12	13	13	15	14	6	7	9	3	14	12	13	38	35	19	39	73	131
Representation Outcomes																		
Settlement	5	6	7	5	8	3	7	2	2	5	6	3	18	16	11	14	34	59
Final Decision - Positive	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	1	1
Final Decision - Negative	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	1	1
Withdrawal of Application	0	0	0	0	0	0	0	0	1	0	0	2	0	0	1	2	0	3
No Further Contact	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Withdraw Service	0	0	0	0	0	1	0	0	0	1	0	0	0	1	0	1	1	2
Total rep outcomes	5	6	7	6	8	5	7	2	3	6	6	5	18	19	12	17	37	66