

**OWA Occupational Health and Safety Reprisals Program  
Casework Statistics Report**

For fiscal year ending  
March 31, 2019

Service	Monthly												Quarterly				Mid Year	Annl. (YTD)
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Q1	Q2	Q3	Q4		
<b>New requests</b>																		
New Requests Received	79	128	123	94	65	97	70	115	61	0	0	0	330	256	246		586	832
<b>Summary Advice</b>																		
Forward to Intake	21	25	30	23	29	29	30	28	23	24	0	0	76	81	81		157	238
% Forward to intake	27%	30%	29%	50%	46%	41%	49%	28%	37%	36%	N/A	N/A	29%	45%	36%		36%	1
Referral	29	40	37	15	10	20	12	43	20	24	0	0	106	45	75		151	226
Info	23	10	8	0	13	0	7	4	7	7	0	0	41	13	18		54	72
No Further Contact	4	8	26	7	11	22	12	24	13	12	0	0	38	40	49		78	127
Withdraw Service	0	0	1	1	0	0	0	0	0	0	0	0	1	1	0		2	2
<b>Total summary advice</b>	<b>77</b>	<b>83</b>	<b>102</b>	<b>46</b>	<b>63</b>	<b>71</b>	<b>61</b>	<b>99</b>	<b>63</b>	<b>67</b>	<b>0</b>	<b>0</b>	<b>262</b>	<b>180</b>	<b>223</b>		<b>442</b>	<b>665</b>
<b>Intake</b>																		
Advice	12	10	5	15	6	11	8	13	6	6	0	0	27	32	27		59	86
Offer to Represent	8	6	13	8	17	17	12	11	7	5	0	0	27	42	30		69	99
% Offer to rep	33%	29%	46%	21%	61%	52%	40%	32%	39%	33%	N/A	N/A	37%	42%	37%		40%	1
Referral	4	5	10	16	5	5	10	10	4	4	0	0	19	26	24		45	69
No Further Contact	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1		0	1
Withdraw Service	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0
<b>Total intake</b>	<b>24</b>	<b>21</b>	<b>28</b>	<b>39</b>	<b>28</b>	<b>33</b>	<b>30</b>	<b>34</b>	<b>18</b>	<b>15</b>	<b>0</b>	<b>0</b>	<b>73</b>	<b>100</b>	<b>82</b>		<b>173</b>	<b>255</b>
<b>Representation Activities</b>																		
Application	9	8	6	8	9	9	13	10	10	6	0	0	23	26	33		49	82
Early Dispute Resolution	1	4	4	3	4	1	1	6	3	4	0	0	9	8	10		17	27
Mediation	2	5	4	5	6	3	11	8	6	9	0	0	11	14	25		25	50
Interim Decision	1	0	1	0	0	0	0	0	0	0	0	0	2	0	0		2	2
Hearing	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1		0	1
Consultation	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1		0	1
<b>Total rep activities</b>	<b>13</b>	<b>17</b>	<b>15</b>	<b>16</b>	<b>19</b>	<b>13</b>	<b>26</b>	<b>24</b>	<b>20</b>	<b>19</b>	<b>0</b>	<b>0</b>	<b>45</b>	<b>48</b>	<b>70</b>		<b>93</b>	<b>163</b>
<b>Representation Outcomes</b>																		
Settlement	3	8	7	7	9	2	9	10	6	12	0	0	18	18	25		36	61
% Settlement	100%	100%	88%	100%	100%	67%	82%	91%	55%	100%	N/A	N/A	95%	95%	76%		95%	3
Final Decision - Positive	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1		0	1
Final Decision - Negative	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0		1	1
Withdrawal of Application	0	0	0	0	0	0	1	1	2	0	0	0	0	0	4		0	4
No Further Contact	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		0	0
Withdraw Service	0	0	1	0	0	0	0	0	3	0	0	0	1	0	3		1	4
<b>Total rep outcomes</b>	<b>3</b>	<b>8</b>	<b>8</b>	<b>7</b>	<b>9</b>	<b>3</b>	<b>11</b>	<b>11</b>	<b>11</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>19</b>	<b>19</b>	<b>33</b>		<b>38</b>	<b>71</b>

Report current to: December 31, 2019

For staff: \*

